MORE THAN HOUSING

Annual Report | Fiscal Year 2019

3,500
Directly
Assisted

59,000
Services
Provided

900
Housing
Support

364
NEW Housing
Placements

450
Homelessness
Prevented
From the CEO

As I reflected on my time at St. Patrick Center, I reread some of the previous letters I had written for the annual report and our Chronicles newsletter. Interestingly, and maybe ironically, my first annual report letter in 2015 started with this sentence:

The most important thing I learned in business school was, “Organizations in transition are the most productive.”

That means it must be time for more productivity, as I transition out of my role at St. Patrick Center. I am blessed and forever grateful for the opportunity to be a part of this organization. The mission is one that is near and dear to my heart, something I can understand not only from my professional experience but also through my personal journey. I have come to care deeply for and appreciate our staff and clients – their dedication to one another and their compassion and resilience to keep going in the face of nearly any obstacle you can imagine. They amaze me daily.

This work is challenging, difficult and gut-wrenching. It is also incredibly meaningful, uplifting and inspiring. Our work is evident in each client supported and in our entire community. The person I am today has been shaped by the mission and work of St. Patrick Center.

Thank you for being on this path with me and for supporting this agency and the mission to end homelessness. Together, we have helped thousands of people rebuild their lives. With your ongoing support, St. Patrick Center and our clients will continue to thrive for years to come.

God’s Blessings to you, and thank you,
Laurie Phillips
CEO, St. Patrick Center
From the Board President

Early in my term as Board President, I joined some World Wide Technology team members in a furniture moving project for St. Patrick Center and a partner agency. I got to see first-hand how these community organizations collaborate to change lives.

Together, we moved people – literally – from the streets to stability. It’s powerful to get an up-close view.

St. Patrick Center, guided by a Strategic Plan, is working across several priority areas to increase client service and agency efficiency. This was a good year. We grew stronger administratively. We improved how we collect and analyze data. We’re proud of the outcomes in this annual report. The numbers equal people and lives changed because of the work of the St. Patrick Center team.

A key reason for our success is CEO Laurie Phillips. On behalf of the entire Board of Directors, I thank Laurie for her nearly five years of tireless dedication to St. Patrick Center. The agency accomplished a great deal under her leadership. Laurie guided St. Patrick Center through a Housing First re-structure; becoming the St. Louis region’s lead agency for Coordinated Entry; operating the City’s emergency men’s shelter (Biddle Housing Opportunities Center) for two years; opening the agency’s first chapel in the Client Welcome Center; and forming new, vital relationships with the BJC Healthcare system to launch a unique, Hospital to Housing two-year pilot program. For these efforts and so many more, we are very grateful and will miss her.

As the St. Patrick Center team spends strategic, focused time on their clients and programs, I ask you to consider what you can do for this remarkable agency. It’s that time of year – we all need to step up and give what we can to help people in our community with the most need.

God Bless you all,
Bob Olwig
President, St. Patrick Center Board of Directors
Vice President, World Wide Technology
Agency Wide

The first thing you may think about when it comes to assisting people experiencing homelessness is housing, but we have learned that it is actually more than housing.

The numbers in this annual report connect to the lives of individuals and families, and the outcomes show how we affected their lives for the better.

This report also demonstrates that we still have a great need for resources from donors and funders. For example, we ran out of homelessness prevention resources in Fiscal Year 2019 and were unable to help many people who came to us facing eviction.

The Care We Give

“St. Patrick Center won’t do it all for you, but they’ll guide you to what you want to do, and you’ll flourish from there.”

– KEVIN
What We Did

As a Housing First model, we directly assisted **3,500 clients and their families** who were homeless or at risk.

To these clients and their families, we provided **59,000 services**, including case management, group and individual counseling, housing support, employment and financial stability.

As St. Louis’ lead agency for Coordinated Entry, we completed **3,200 intakes** of new or returning clients to determine barriers to housing. In addition, **1,400 clients** took the next step and held further discussions about programs with clinical staff.

We provided **139,000 hot meals** through the Shamrock Club; Women’s Night Program; Rosati Group Home and Biddle Housing Opportunities Center.

What We Need

A **$150 donation** could feed a household for one week.

A **$375 donation** could provide a household move-in kit.

What We Learned

Based on data and the size of our team, each clinical staff member provided an average of **500 services** to clients throughout the year.

We are grateful to our data management team and clinical staff for their focused efforts in Fiscal Year 2019 to improve client data quality. The year-long project allowed us to update client records, streamline our support service identification structure and enhance reporting.
Permanent Housing

All housing that St. Patrick Center provides is permanent. What varies is the amount of wrap-around support services, depending on client/family needs.

The Care We Give

“To the people who donate to St. Patrick Center, please don’t stop. Every life counts. Thank you for changing my life.”

– MICHAEL
What We Did

We helped **900 clients and their families** retain housing.

Of these, **364** were NEW housing placements, or nearly one every day of the year!

We prevented homelessness for **450 clients and their families**, distributing **all of our homelessness prevention resources**.

What We Needed

A **$12,500 donation** could provide a client/family with permanent housing and case management for one year.

A **$1,000 donation** could provide a client/family with permanent housing and case management for one month.

What We Learned

More than **90%** of the people who come to us have medium to high needs; meaning, they require **more than housing** to achieve stability.

Case manager relationships, for example, are very important for clients to maintain stability in housing. Housing First programs are vital, too, assisting clients with their employment, financial stability, and physical and behavioral health.

On average, our clients enrolled in and received housing and case management support for time periods between **6 and 49 months**. The time periods are directly related to each client’s barriers and allow for thoughtful creation and execution of a progress plan that results in each client’s stability.
The Care We Give

“Thanks to St. Patrick Center, my future is life... living life to the fullest, the right way!”

– EVERHEART
About Our Population

St. Patrick Center manifests an attitude of openness that is inclusive of all faiths, beliefs and cultures. We do not discriminate on the basis of age, race, religion, gender or gender identity.

Based on data, 96% of the people who walked through our doors were candidates for permanent housing and case management. Of these, 55% needed shorter-term case management to achieve stability. 41% needed longer-term, more intensive case management.

What We Learned

Based on data, we made significant progress placing clients with moderate needs into housing utilizing Rapid Rehousing funding resources.

In fiscal year 2020, we are adding a racial equity component to our client outcomes analysis and reporting.

What We Need

A $300 donation could prevent a client/family from being evicted.

A $750 donation could provide a client/family with an apartment security deposit and moving expenses.

The Care We Give

“St. Patrick Center is a Godsend. They’ve helped me overcome a lot and I’ve completely turned my life around.”

– LENZIE
Community Partnerships

We have many partnerships in the community. Here are two that blossomed in Fiscal Year 2019:

**Occupational Therapy Program**

In partnership with the Program in Occupational Therapy at Washington University School of Medicine, licensed OT instructors and students hold half-day sessions with our clients twice a week. Therapists adapt to clients’ environments to help them do the things they want and need to do, at their learning levels. Therapists help clients with cognitive or physical challenges to acquire the skills they need to manage everyday life and achieve goals. Examples include cooking, cleaning, doing laundry, shopping and paying bills.

**Hospital to Housing**

We initiated a community partnership called Hospital to Housing to reduce homelessness in the St. Louis region by expanding our network to provide more affordable housing, support services and health care options for our clients. It is a two-year pilot program for 20 patients/clients who are identified as frequent emergency department users and homeless. The partners are Barnes-Jewish Hospital, BJC Healthcare, Foundation for Barnes-Jewish Hospital and Behavioral Health Network of Greater St. Louis. In May and June of 2019, we moved nine patients/clients into permanent housing.

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**Volunteers**

Volunteers ................................................................. 3,835
Hours donated .......................................................... 39,330
Financial Value ....................................................... $1,000,162
People in corporate, school and community groups ........ 720

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**Students**

Practicum students and interns .......................................... 31

**Areas of Study**

Master’s/Bachelor’s of Social Work .................................... 11
Occupational Therapy .................................................... 20

**Educational institutions:** Fontbonne University, Saint Louis University, Southern Illinois University-Edwardsville, University of Missouri-Saint Louis, and Washington University
Revenue and Expenses

Revenue
$15,018,806

Expenses
$15,017,683

Due to new accounting standards issued by the Financial Accounting Standards Board (FASB), codification changes within functional expenses require nonprofits to be more specific as to what expenses are allocated to administration and fundraising. Agency operational spending on both programs and administration has not changed in the current period. The method of calculation has changed. At time of publication, statements were unaudited.
Mission Statement

St. Patrick Center provides opportunities for self-sufficiency and dignity to people who are homeless or at risk of becoming homeless. Individuals and families build permanent, positive change in their lives through safe and affordable housing, sound mental and physical health, and employment and financial stability.