

## COORDINATED ENTRY FREQUENTLY ASKED QUESTIONS

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### **What is Coordinated Entry?**

The goal of Coordinated Entry (CE) is to make services and systems easy to access at one location for individuals and families that meet the HUD definition of homelessness. CE helps people connect with housing, employment, mental health, or other services.

### **What is the HUD definition of Homelessness?**

- Living in a place not meant for living (streets, abandoned building, bus stop) OR
- In a shelter OR
- In a safe haven

Staying with friends or family, paying for a hotel/motel, or being at risk of eviction are not considered homeless

### **What is the Housing List?**

The Housing Prioritization List (HPL) is a list of all households that have completed a Coordinated Entry (CE) assessment. The HPL is not a waitlist or a lottery. The HPL is sorted based on need (length of time homeless, how many episodes of homelessness, and risk/health issues). The HPL has around 800 households on it at a time. The list is always changing; each week new households are added and taken off.

### **When will I get Housing?**

There are two types of programs that receive referrals from CE/the HPL: Rapid Rehousing (RRH) and Permanent Supportive Housing (PSH). RRH and PSH programs have limited openings. As households graduate from the program, an opening may become available. When this happens, a new household is referred from the HPL into the program.

Only a small number of households will receive a referral to a housing program (RRH or PSH). Coordinated Entry offers Case Management to provide one-on-one assistance to help you find appropriate housing based on your needs (bedroom size, income, etc). Case Managers can refer you to programs in the area to assist you with obtaining ID's, increasing income, and other services that will help you obtain stable housing.

### **What is Rapid Rehousing (RRH)?**

RRH is a housing program that offers short-term housing assistance. This includes financial assistance and case management. Referrals to RRH programs come from the HPL (see above). Eligibility Requirements: Current verification of homelessness

### **What is Permanent Supportive Housing (PSH)?**

PSH is a housing program that offers long-term housing assistance. This includes financial assistance and case management. Referrals to PSH programs come from the HPL (see above). Eligibility Requirements: Current verification of homelessness, 12 months of homeless verification (either 4 or more episodes in the last 3 years adding up to 12 months or a consecutive year), and verification of a disability.

### **How do I get housed with Shelter Plus Care?**

Shelter Plus Care is a type of PSH program. Referrals come from CE/HPL.

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# ST. LOUIS CITY

## COORDINATED ENTRY ACCESS POINTS

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### Walk-ins

St. Patrick Center  
800 N Tucker  
St. Louis, MO 63101  
314-802-0700  
Intake Hours: 8 am and 1 pm  
First Come, First Served

### Youth in Need

2015 S. Big Bend Blvd  
St. Louis, MO 63117  
Appointments Only  
Outreach #: 314-280-0941

### HIV/AIDs

Doorways  
1101 N Jefferson Ave.  
St. Louis, MO 63106  
314-535-1919  
Appointments Only  
**Linkage to Care:** 314-356-0200

### Victims of Domestic Violence

YWCA  
3820 West Pine Blvd.  
St. Louis, MO 63108  
314-726-6665  
Appointments Only

### Emergency Shelters (Some examples below)

Biddle Housing Opportunities Center  
Gateway 180  
Our Lady's Inn  
Peter and Paul Community Services  
St. Patrick Center's Women's Night Program

### Outreach

BJC Behavioral Health  
St. Louis City Department of Human Services  
Places for People  
St. Patrick Center  
Youth in Need

### St. Louis County Walk-ins

TBD